

An integrated and person-centred care model in a Belgian reference hospital, a journey of many years: a case report

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Abstract

Healthcare worldwide has undergone a tremendous evolution in recent decades. Due to the evolution of medicine and the explosion of various ingenious and more expensive examination and treatment options. This ensures that patients are treated more and more efficiently, and admission times are drastically reduced. Not only medicine is creating new challenges, but social developments are also setting the scene for a renewed healthcare organisation. The healthcare sector and governments face enormous challenges. The changing landscape is shifting the focus from episodic acute care to chronic continuous care. Consider the participation needs of patients, the documentation and accountability of quality of care, the ageing of the population, evolution towards supra-regional hospital networks in Belgium and the alignment with-and substitution of-care to primary care. The nursing profession must evolve along with it, but the amount of knowledge we expect from nurses both in terms of knowledge of pathology but also broader knowledge of informatics, technology makes it particularly complex. In response to these challenges, AZ Groeninge Belgium has developed a new model of care in recent years.

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